

MassHealth will be hosting bi-monthly Public Listening Sessions to provide updates on Electronic Visit Verification (EVV) implementation for the PCA Program.

In addition to providing updates, these sessions will be used to gather critical stakeholder feedback regarding EVV, and will be held at least every other month until EVV implementation begins in calendar year 2022. For each round of sessions, MassHealth will facilitate one presentation in English and one in spoken Spanish, as noted below. All sessions will be held virtually via WebEx. We are asking for your assistance in sharing this information as broadly as possible.

Please note the next round of sessions are taking place as follows:

Session Date/Time	WebEx Link and Call-In Information
<p>ENGLISH SESSION</p> <p>Thursday, December 10 12:00PM – 2:00PM</p>	<p>https://statema.webex.com/statema/j.php?MTID=m31e0dea5e91b1e571689bc24c70c5fd8</p> <p>Join by phone 1-203-607-0564 US Toll 1-866-692-3580 US Toll Free</p> <p>Meeting #/Access code: 178 734 3387</p> <p>Meeting password: Masshealth1</p> <p>Language: English, with English captioning</p>
<p>SPANISH SESSION</p> <p>Tuesday, December 15 9:00AM – 11:00AM</p>	<p>https://statema.webex.com/statema/j.php?MTID=m485d6d0141876c7787bffe7e0f41717b</p> <p>Join by phone 1-203-607-0564 US Toll 1-866-692-3580 US Toll Free</p> <p>Meeting #/Access code: 178 856 7023</p> <p>Meeting Password: Masshealth1</p> <p>Language: Spanish, with Spanish captioning</p>

Public Listening Sessions are open to all stakeholders. If you cannot attend a Public Listening Session, written responses will be accepted at any time at PCAfeedback@massmail.state.ma.us. Public listening sessions are completely voluntary, and while MassHealth encourages all interested stakeholders to participate, Personal Care Attendants are not required to attend.